

END USER LICENSE TERMS FOR THE USE OF DEXTRADATA SOFTWARE PRODUCTS

(Version 01/2022)

(1) These license terms for the use of DextraData software constitute an extension or specification of the General Terms and Conditions (GTC) of DextraData GRC Technologies GmbH. The GTC can be viewed as a PDF at: <https://grasp-grc.com/en/terms-and-conditions-dextradata-grc-technologies-gmbh/>

Agreements between the end user (the customer) and DextraData GRC Technologies GmbH shall apply in the following order of precedence, with the higher-ranking document prevailing in case of conflict:

- Individual amendments and/or supplements to contractual agreements;
- Individually negotiated contractual agreements, in particular the offer from DextraData GRC Technologies GmbH;
- End User License Terms for the use of DextraData software (i.e. these license terms);
- General Terms and Conditions of DextraData GRC Technologies GmbH, including the base module and the service module applicable to the subject matter of the contract;
- System requirements defined by DextraData GRC Technologies GmbH;
- Standards / DIN norms;
- Statutory provisions.

(2) The use of third-party software required for the operation of DextraData software is subject to the respective manufacturers' license and usage terms.

(3) Additions to the "Service Module VÜ BITKOM: Contract Terms for the Provision of Standard Software (Version 3.0)"

(3a) With regard to Section 1.1 of the GTC VÜ: The program description consists of the user manual and the installation documentation, each in its current or end-user-specific version.

(3b) With regard to Section 1.3 of the GTC VÜ: The installation and commissioning of the DextraData software shall be carried out by DextraData GRC Technologies GmbH. The scope of installation is defined in the installation documentation (see 3a). Provisions regarding remuneration remain unaffected.

(3c) With regard to Section 2.1 of the GTC VÜ: The scope of use is determined by the intended use described in the user manual within the designated operating environment derived from the installation documentation (see 3a), as well as by the type and scope of the acquired license.

(3d) With regard to Section 3.1 of the GTC VÜ: The end user shall provide qualified personnel to ensure that the requirements specified in the installation documentation (see 3a) can be fulfilled within the end user's environment.

(4) Additions to the "Service Module VPS BITKOM: Contract Terms for Software Maintenance (Version 3.0)"

(4a) With regard to Section A1 of the GTC VPS: The subject of maintenance consists of the software components of the DextraData software developed by DextraData. For the maintenance of third-party software, even if not explicitly listed, the respective manufacturers' terms and conditions shall apply.

(4b) With regard to Section A2 of the GTC VPS: Malfunctions in third-party software required for the operation of DextraData software shall be addressed within the scope of incident management relating to the maintenance object.

(5) Additions to the "Service Module VM BITKOM: GTC for the Rental of Hardware and Standard Software (Version 3.0)"

(5a) With regard to Section 1.1 of the GTC VM: "DextraData software" is defined as the software components required for operating the respective DextraData software and the interfaces between them, regardless of how individual components are provided.

(5b) With regard to Section 1.1 of the GTC VM: The product description and user documentation consist of the user manual and the installation documentation, each in its current or end-user-specific version.

(5c) With regard to Section 1.4 of the GTC VM: DextraData grants the customer the right to use the software in accordance with the selected licensing model.